

Purpose

To provide a high-performing social work service to adults in the community in accordance with departmental policies and procedures and statutory requirements.

The post-holder may work in one of the following service areas:

- Older People & Physical Disabilities Services
- Learning Disabilities Services
- Mental Health Services
- Early Intervention Services

Typical Activities

Newly Qualified Social Worker (NQS

- Maintain professional registration and compliance with council's DBS requirements.
- Participate in and complete the Assessed Year in Employment (ASYE) programme.
- To manage, within a supervised framework, a limited client caseload, including safeguarding adults.
- Accept referrals from Supervisor or Team Manager.
- Interview clients and other relevant people. This may take place in a work setting, at the client's home or other related venue such as schools or hospitals.
- Assess nature of issues, identify relevant objectives to resolve problems and to take effective action to achieve solutions.
- Employ a variety of social work models and techniques in addressing the client's requirements.
- Appropriately apply available resources to meet the needs of the client.
- Maintain confidentiality and compliance with all data protection protocols.
- Receive regular professional supervision while maintaining a critical reflective approach to practice.
- Recognise own professional limits and seek appropriate advice from Supervisor, Team Manager or other experienced Social Workers where required.

- Work collaboratively with other council officers and other agencies such as the police, health workers, voluntary sector organisations and partners.
- Demonstrate awareness and compliance with required Standards including the Social Work Professional Capabilities Framework (ASYE level).

Social Workers

In addition to the typical activities of a NQSW Social Workers will:

- Manage a wider, increasingly complex social work caseload including safeguarding adults, with more autonomy.
- Demonstrate expertise in one or more areas of social work practice.
- Use range of frameworks for assessment and intervention.
- Provide support for trainees and other employees, including acting as a 'buddy' for inductees.
- Take responsibility for obtaining regular, effective supervision from appropriate Social Worker to ensure effective practice, critical reflection and career development.
- Demonstrate comprehensive understanding and use of knowledge related to area of practice, including critical awareness of current issues and new evidence-based practice research.
- Recognise discriminatory practices and appropriately challenge service users, colleagues and senior staff.
- Be responsible for proactive measures in response to emergency safety and liberty issues.
- Demonstrate cost-consciousness in the application of available resources.
- Maintain knowledge of current team plan and of own contribution in delivering this.
- Demonstrate awareness and compliance with required Standards including the Social Work Professional Capabilities Framework (Social Work level).
- Use a wide range of evidence sources to inform decision-making.
- Clearly report and record judgements, decisions and analysis using the appropriate system (Protocol / AIS).
- Act as Deprivation of Liberty (DOLS) Best Interest Assessor (following appropriate training and with minimum of 1-year post-ASYE practice experience).



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Senior Social Workers

In addition to the typical activities of a Social Worker a Senior Social Worker will:

- Manage social work caseload of more complex nature and with high levels of autonomy.
- Provide expert professional and technical advice to other Social Workers, managers, colleagues and partners.
- Provide professional supervision of other Social Workers (circa 3-6), supporting caseload management and promoting reflective practice and continuous professional development.
- Demonstrate skilled use of range of frameworks for assessment and intervention.
- Model and help others develop social work professionalism and effective caseload management.
- Establish network of internal and external colleagues to support effective practice.
- Prepare reports for Court of Protection.
- Participate in Panel processes.
- Chair professional meetings with inter-agency partners and clients.
- To produce management information and analysis.
- Participate in team planning and contribute to the delivery of team and service plans.
- Demonstrate awareness and compliance with required Standards including the Social Work Professional Capabilities Framework (Experienced Social Worker level).

Advanced Social Worker Practitioners

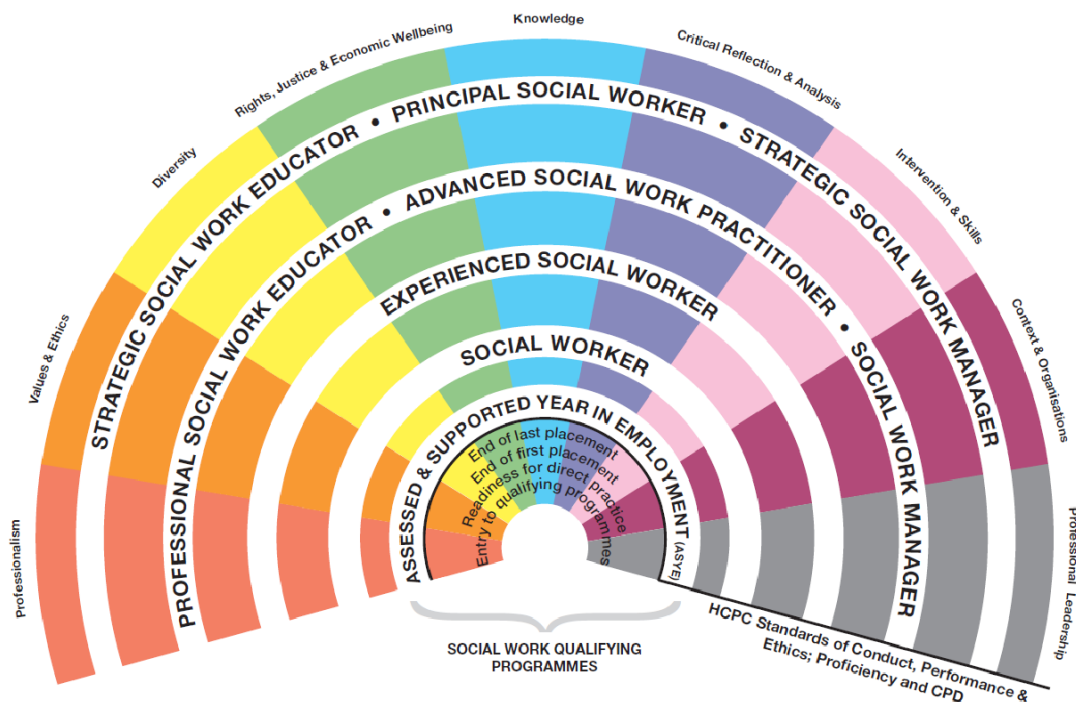
In addition to the typical activities of a Senior Social Worker an Advanced SW Practitioner will:

- Provide professional leadership to social work colleagues through demonstrating exemplary practice, sharing knowledge and positively managing the interface between practice and education / training.
- Act as organisational expert in role specialism, providing advice and support to other social work colleagues and partners.

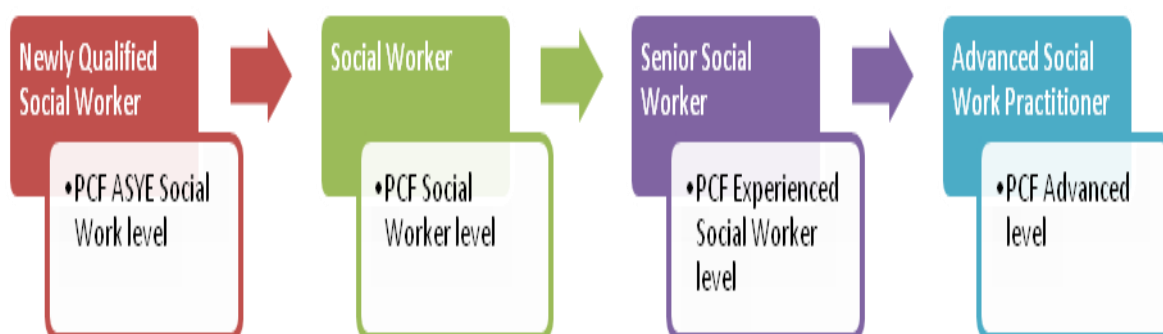
- Manage social work caseload of most complex cases.
- Model and take responsibility for workforce planning and workload allocation systems to sustain the Standards for Employers of Social Workers.
- Provide professional practice supervision, coaching & mentoring to other Social Workers, ensuring practice is informed by research and encouraging critical reflective practice and continuous professional development (circa 6-10 across multiple teams).
- Provide professional consultation to all teams within the directorate and other agencies, ensuring effective and efficient practice and procedures are in place.
- Provide direct observations of social work practitioners.
- Develop and maintain professional networks across a range of partner organisations and sectors.
- Demonstrate awareness and compliance with required Standards including the Social Work Professional Capabilities Framework (Advanced level).

Professional Standards

The Professional Capabilities Framework (PCF) published by *The College of Social Work* outlines the professional standards required by each level of Social Worker in the London Borough of Hillingdon (LBH). These standards are outlined across nine 'domains' - Contexts & Organisations; Critical Reflection & Analysis; Diversity; Interventions & Skills; Knowledge; Professional Leadership; Professionalism; Rights, Justice & Economic Wellbeing and Values & Ethics.



The *Social Worker Role Profile* maps directly onto the PCF as indicated below. Social Workers should familiarise themselves with the appropriate standards set out in the PCF as they form the basis of the professional performance standards for Social Work roles in LBH.



STANDARDS FOR EMPLOYERS OF SOCIAL WORKERS

The London Borough of Hillingdon is committed to implementing *The Standards for Employers of Social Workers in England*.



These Standards, published by the Local Government Association on behalf of the Social Work Reform partners, aim to sustain high quality outcomes for service users.

The Standards provide for clear accountability, effective resourcing and allocation of workloads to ensure risks are safely managed. They ensure that each Social Worker received regular, high-quality supervision together with access to appropriate training and continuing professional development.

PERSON SPECIFICATION

This Person Specification is used during recruitment selection and progression assessment.

	Newly Qualified Social Worker	Social Worker	Senior Social Worker	Advanced Social Work Practitioner
Professional Standards	PCF ASYE standards essential	PCF Social Worker standards essential	PCF Experienced Social Worker standards essential	PCF Advanced standards essential
Professional Social Work Degree or equivalent	Essential	Essential	Essential	Essential
Postgraduate qualification in relevant SW discipline	Not required	Desirable	Desirable	Essential
Practice Educator Professional Standards (PEPS)	Not Required	Desirable	Stage 1 & 2 essential (this training can be offered as part of external appointment where opportunities have not existed in other organisations - appointment is conditional on successful completion of training)	Stage 1 & 2 essential (this training can be offered as part of external appointment where opportunities have not existed in other organisations - appointment is conditional on successful completion of training)

	Newly Qualified Social Worker	Social Worker	Senior Social Worker	Advanced Social Work Practitioner
Indicative postgraduate Experience	0 years	12 months (ASYE)	3 years+	6 years+
Current UK Driving License or Equivalent	Desirable	Desirable	Desirable	Desirable
Access to own vehicle insured for work purposes	Desirable	Desirable	Desirable	Desirable
Experience in the assessment and care management of older people and/or people with disabilities.	Essential	Essential	Essential	Essential
Experience in the application of the Mental	Essential	Essential	Essential	Essential

Capacity Act 2005 and the Care Act 2014.				
Clear verbal and written communication skills	Essential	Essential	Essential	Essential